

Quality Policy

We are committed to deliver Products and Services at 'world class' quality level, that is fully satisfying all design requirements, with highest level of quality and high reliability.

This Policy is based on the following Quality Values.

- Any requirement, or complaint, from the Customer is to be fully understood and treated with the highest professionalism in order to provide prompt response and full satisfaction.
- Quality is a fundamental criterion for any company decision based on factual data.
- Each employee understands that the outcome of his / her work impacts the quality of each and every product and service delivered to the Customers.
- We shall be committed to invest in quality tools, methods, people development and awareness.
- Conformance to the requirements of our Business Management System requirements is paramount.
- We conduct our business in adherence to the highest standards and takes into careful consideration the needs and expectations of our employees, our shareholders, the local communities and the environment.

Date : 28 Sept 2020



Ravi Kataria

Chief Executive



L&T MBDA Missile Systems Limited